

## TAX INVOICE

### Account details

Account number: **4901001842**  
Invoice number: **202207/186856**  
Issue date: **12 Jul 2022**  
Site Identifier: **Refer next page**

### Need help?

Phone: **1300 00 00 00 Monday - Friday  
8:30am - 5:00pm (AEST)**  
Email: **support@zappy.com**  
Web: **zappy.com**

### Important numbers

Faults and emergencies: **13 10 03**  
(Endeavour Energy) **24 hours, 7 days**  
Disputes: **1800 246 545**

## Bill summary

Previous balance	\$1,305.19
Payments received	\$1,293.19 CR
Customer Service Gesture (Incl GST)	\$12.00 CR
Opening balance	\$0.00
<b>New charges</b>	
Electricity charges (please see over for details)	\$341.67
Water charges (please see over for details)	\$86.67
<b>Total new charges including GST</b>	<b>\$428.34</b>
GST included in new charges:	\$31.06
<b>Account balance</b>	<b>\$428.34</b>

## Could you save money on another plan?

Based on your past usage, you are on our best plan we can offer you. The Australian Energy Regulator requires us to include this information.

### Compare plans

To understand, compare and control your energy service and efficiency, visit [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

**Balance due by 29 Jul 2022** **\$428.34**

## Your payment methods

Account number: **4901001842** Total due: **\$428.34** Due by: **29 Jul 2022**



Billor Code: 99999  
Ref: 49010018429

### Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au).



### Mail

Post this payment slip and your cheque made payable to PO Box 123, Melbourne VIC 3000, .



### In Person

Present and pay this bill at a NAB branch near you.  
BSB: 123 456  
Reference: 4901001842



### Credit Card

Go to MyAccount to make a payment via your Visa, Mastercard or American Express. 1% surcharge will apply. Your account number is 4901001842.



### Direct Debit

Save time by having your account paid automatically. Apply online at [zappy.com](http://zappy.com) or call us on 1300 00 00 00.



### EFT

Our bank details are as the following  
Branch: 123 456  
Account number: 123456789  
Reference: 4901001842

# UNDERSTAND YOUR BILL

## ELECTRICITY:

Your charges are based on an actual meter reading

### Summary of your plan:

Zappy Standard Offering The Zappy Standard offering includes a 10% direct debit discount. Your plan includes 0% GreenPower.

Service address: Eastern Creek Quarter, SHOP T36/742 Evergreen Terrace, Eastern Creek NSW 2766  
Site Identifier: 0000000783XX2C17  
Supply period: 01/06/2022 - 30/06/2022 (30 days)  
Next scheduled meter read: 10/12/2022  
Embedded network manager: Plus ES

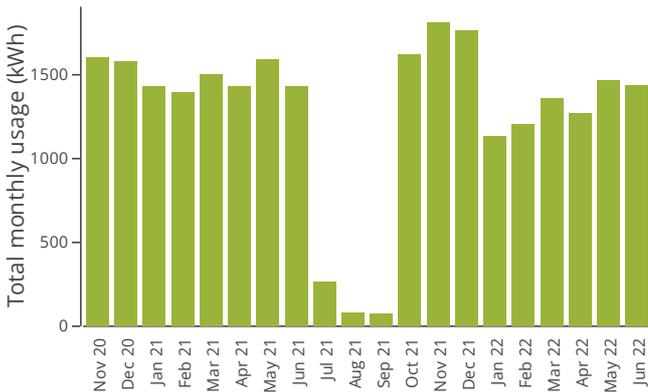
## Meter Reads

Meter Number	Multiplier	Previous Reading	Current Reading	Total Usage
14676/1	1.0	32,656.15 kWh (Actual)	34,093.00 kWh (Actual)	1,436.85

## Usage Charges

Description	Charge Period	Quantity	Unit	Rate	Total
Daily Supply Charge	01/06/2022-30/06/2022	30	days	x \$1.0198	= \$30.59
Usage 7 days a week: 24 hours a day including public holidays	01/06/2022-30/06/2022	2,873.71	kWh	x \$0.2165	= \$622.16
<b>Total amount due (including GST of \$31.06)</b>					<b>\$341.67</b>

### Usage Summary



Average daily usage 47.90 kWh  
This period last year 47.66 kWh  
This period 1,436.85 kWh  
Average daily cost (incl GST) \$11.39

### Greenhouse Gas Emissions



Total greenhouse gas emissions for account 4901001842: 1.44 (tonnes).  
Visit [www.climatechange.gov.au](http://www.climatechange.gov.au) to further understand your greenhouse gas emissions.

# UNDERSTAND YOUR BILL

## WATER:

Your charges are based on an actual meter reading

### Summary of your plan:

Zappy Standard Offering The Zappy Standard offering includes a 10% direct debit discount. Your plan includes 0% GreenPower.

Service address:	Eastern Creek Quarter, SHOP T36/742 Evergreen Terrace, Eastern Creek NSW 2766
Site Identifier:	0000001491XXA4A8
Supply period:	01/06/2022 - 30/06/2022 (30 days)
Next scheduled meter read:	10/12/2022
Embedded network manager:	Plus ES

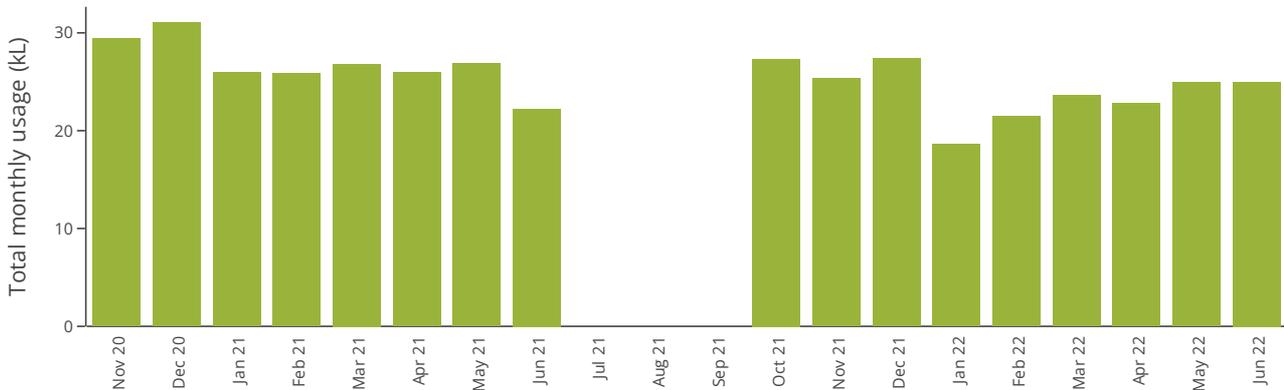
## Meter Reads

Meter Number	Multiplier	Previous Reading	Current Reading	Total Usage
71005647/1	1.0	532.37 (Actual)	557.36 (Actual)	24.98

## Usage Charges

Description	Charge Period	Quantity	Unit	Rate	Total
Daily Supply Charge	01/06/2022-30/06/2022	30	days	x \$0.0000	= \$0.00
Water Usage	01/06/2022-30/06/2022	24.99	L	x \$2.3800	= \$59.46
HOT Water					
Non-Residential Sewerage Disposal Charge	01/06/2022-30/06/2022	24.99	L	x \$1.0890	= \$27.21
HOT Water					
<b>Total amount due (including GST of \$0.00)</b>					<b>\$86.67</b>

## Usage Summary



Average daily usage	0.83 kL
This period last year	0.00 kL
This period	24.98 kL
Average daily cost (incl GST)	\$2.89

### National Relay Service

If you have a hearing or speech impairment, contact us through the National Relay Service. Visit [www.relayservice.gov.au](http://www.relayservice.gov.au)

### Interpreter Service 13 14 50

翻譯服務  
خدمة المترجم الفوري  
Dịch vụ phiên dịch  
Servizio di interpretariato  
Service d'interprète  
Υπηρεσία διερμηνείας

### NSW Social Programs

There are Social Programs for Energy available for NSW residential customers. Please visit [www.energy.nsw.gov.au](http://www.energy.nsw.gov.au) for more information.

### Payment Assistance

If you're having difficulties paying your bill, please contact us on 1300 00 00 00, we're available Monday - Friday 8:30am - 5:00pm (AEST).

### Life Support

To register life support on your account, or for more information, please contact our customer service team.